

# **NEWPORT NEWS**

**“Working Toward A Positive Future”**

**Published and Distributed by  
Newport Property Owner’s Association**

## **2025 ANNUAL MEETING**

**January 9, 2025**

**THE NEW PROPERTY OWNER’S ASSOCIATION OF NEWPORT, INC.**

### **RESULTS OF ELECTION OF DIRECTORS**

- 1. Norman Outley—96 vote**
- 2. Terry Hood—89 votes**
- 3. Juan Castillo—48 votes**
- 4. Gerald Kelley—45 votes**
- 5. Amanda Kelly— 20 votes**
- 6. Donald “Donnie” Rabon—10 votes**

## **2025 NPOA ELECTRONIC AMENITY CARD**

**Your 2024 E-Card expired on December 31, 2024. On January 2, 2025, the E-Card will be deactivated until it is renewed. To renew your card for 2025, please bring your current E-Card with you to speed up the renewal process. The cost of the card will remain the same for 2025 at \$30 for the first card and \$10 for each additional card with a maximum of three cards per household.**

**Annual Boat Launch Fee—\$30 ... Fitness Center Access—\$30 (one time fee)**

*The NPOAN and/or volunteers assume no responsibility for the contents within this publication and shall not be held responsible under any circumstances for any incidental or consequential damages, losses, etc. The viewpoint expressed in the newsletter are those of the writer only and are not necessarily approved or endorsed by the NPOAN, HCMS and/or volunteers.*

# ENUMERATE ENGAGE

Our new online portal feature provides homeowners access to account history, documents, calendars and account balance.

Newport is a large community and we receive a large call volume. Though we do our best to answer each call, we do not always catch them. Many of the calls we receive are for a balance inquiry. This new feature will give you quick access for most of your questions and concerns.

## **Get the App!**

- Text engage to 59248 and receive a text back with an app download link.
- Or search for ENUMERATE ENGAGE in the Google Play Store.



**SPRING CELEBRATION—SATURDAY, APRIL 12, 2025**

**POOL AREA—11:00 AM THRU 2:00 PM**

**PHOTOS WITH EASTER BUNNY AND EGG HUNT**

**FREE HOT DOG, CHIPS AND DRINK**

## **FINAL EXPENSE** *INSURANCE AGENT*

- Funeral and burial services
- Medical bills
- Outstanding debts
- Other related expenses



**SUSIE COMPIAN**  
713-487-6590



Susie Compian specializes in Final Expense Insurance to ensure your family is protected and supported when they need it most.

[www.compianinsurance.com](http://www.compianinsurance.com)

**OFFICE CLOSED FOR IN SERVICE WORK DAY — WEDNESDAY, FEBRUARY 5, 2025**



# 2025 SCHEDULE OF EVENTS

## NPOA QUARTERLY MEETINGS

1/16/2025	Annual NPOA Meeting	Stonebridge	7 p.m.
4/10/2025	Second Quarter NPOA Meeting	Stonebridge	7 p.m.
7/10/2025	Third Quarter NPOA Meeting	Stonebridge	7 p.m.
10/9/2025	Fourth Quarter NPOA Meeting	Stonebridge	7 p.m.

## NPOA QUARTERLY CELEBRATIONS

4/12/2025	Spring Celebration - SATURDAY	Pool Area	11 a.m. to 2 p.m.
6/29/2025	Summer Celebration - SUNDAY	Stonebridge	7:30 p.m.
10/25/2025	Fall Celebration - SATURDAY	Lake Area	11 a.m. to 2 p.m.
12/7/2025	Winter Celebration - SUNDAY	Gazebo Area	2 p.m. to 4 p.m.

## NPOA SHRED DAY

6/14/2025	Shred Day - SATURDAY	NPOA Bldg.	10 a.m. to 1p.m.
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## NPOA NEIGHBORHOOD GARAGE SALES

4/12/2025	Spring Garage Sale - SATURDAY	Newport	
10/11/2025	Fall Garage Sale - SATURDAY	Newport	

## NPOA LARGE YARD DEBRIS PICKUP

5/5/2025	Large Yard Debris Pickup	Newport	
11/3/2025	Large Yard Debris Pickup	Newport	

## NATIONAL NIGHT OUT

8/5/2025	National Night Out - TUESDAY		
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## **OPERATION OF GOLF CARTS**

**Texas Transportation Code – TRANSP § 551.403.  
Operation Authorized in Certain Areas**

**Current as of January 01, 2024**

- (a) An operator may operate a golf cart:**
  - (1) In a master planned community:**
    - (A) That is a residential subdivision as defined by Section 209.002(9), Property Code, or has in place a uniform set of restrictive covenants; and**
    - (B) For which a county or municipality has approved one or more plats;**
  - (2) On a public or private beach that is open to vehicular traffic; or**
  - (3) On a highway for which the posted speed limit is not more than 35 miles per hour, if the golf cart is operated.**
    - (A) During the daytime; and**
    - (B) Not more than five miles from the location where the golf cart is usually parked and for transportation to or from a golf course**
- (b) Notwithstanding Section 551.402(b), a person may operate a golf cart in a master planned community described by Subsection (a) without a golf cart license plate on a highway for which the posted speed limit is not more than 35 miles per hour, including through an intersection of a highway for which the posted speed limit is more than 35 miles per hour.**

THE NEW PROPERTY OWNER'S ASSOCIATION OF NEWPORT, INC. d/b/a  
NEWPORT PROPERTY OWNER'S ASSOCIATION  
LAKE & RIVER RULES  
Amended and restated December 9, 2024

1. ONLY MEMBERS OF NPOAN (NEW PROPERTY OWNERS ASSOCIATION OF NEWPORT) WITH A CURRENT AMENITY CARD AND THEIR GUESTS ARE ALLOWED TO USE THESE FACILITIES.

No more than two (2) guests per member, maximum of four (4) guests per family are allowed (guests must be accompanied by Amenity card holder). Special permission can be obtained through management for additional guests and/or groups.

2. ENTRY TO THE LAKE AND RIVER AREA IS AT YOUR OWN RISK.

3. ELECTRONIC ACCESS GATE SHALL BE KEPT CLOSED AT ALL TIMES.

4. A current Amenity Card and personal picture ID are required at all times and are subject to being checked by any NPOA board member or employee. An Amenity Card may be obtained through the management office. A permit holder at least eighteen (18) years of age must accompany anyone under the age of 16 years old. Amenity Cards are valid through December 31 of the year issued.

5. No more than three (3) access cards per household will be issued. There is a one-time \$30 activation fee. Lost or stolen cards

will be replaced for \$10.00 per card each. Cards confiscated by security for rule violations may be returned and reactivated

at the discretion of the Community Manager. There will be a \$10 reactivation charge per card. Cards are not transferrable to anyone.

6. The member is responsible for ensuring compliance with all federal, state and local laws, Lake and River rules, and the reasonable conduct of all family members and their guests while enjoying the lake and river and surrounding grounds.

7. Falsifying and/or sharing Amenity Cards and/or electronic gate cards are not allowed.

8. Loud music on the beach, river or lake park areas is prohibited.

9. No littering or dumping. Members and their guests are responsible for cleaning up their trash prior to leaving the area.

10. Hunting is prohibited.

11. Firearms and/or weapons are prohibited, except for current LTC holders.

THE NEW PROPERTY OWNER'S ASSOCIATION OF NEWPORT, INC. d/b/a  
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LAKE & RIVER RULES  
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12. All alcoholic beverages and illicit drugs are prohibited.

13. Glass containers are prohibited.

14. Open fires are prohibited.

Attire is required at all times.

15. Pets shall be leashed at all times. Pet owners are responsible for cleaning up after their pets.

16. The gate and park areas are subject to video monitoring.

17. The 15 MPH SPEED LIMIT IS STRICTLY ENFORCED.

18. The road may be rough or impassable. DRIVE THROUGH AT YOUR OWN RISK at all times. The main Lake and River gate may be closed to vehicular traffic due to excessive rain, road repairs, or other safety issues. These closures are temporary and are intended to protect the roads and the safety of the residents.

19. NO OFF-ROAD MOTORIZED VEHICLES, LICENSED OR UNLICENSED, INCLUDING, BUT NOT LIMITED TO OFF ROAD MOTORCYCLES, THREE OR FOUR WHEEL

ATV'S, GOLF CARTS, GO CARTS, OR DUNE BUGGIES, ARE ALLOWED ON LAKE AND RIVER ACCESS ROADS AND PARK AREAS, OR

TO BE HAULED ACROSS THESE ROADS FOR ANY OTHER PURPOSE SUCH AS ACCESSING OTHER TRAILS, ROADS, OR RIGHTS OF WAYS, ETC.

20. NO MUDDING OR RUTTING OUT SHALL BE PERMITTED BY ANY VEHICLE ON THE LAKE AND RIVER ACCESS ROADS OR THE PARK AREAS.

21. DRIVING ANY VEHICLE ON THE BEACH IS PROHIBITED.

22. Harris County will enforce a curfew for minors that are not accompanied by their parent or legal guardian.

23. Provided there is no damage to property at the lake and river facilities and provided there is no official complaint filed with the Harris County Constable or Sheriff's Office or other Security Officers, FIRST VIOLATION OF ANY OF THE ABOVE RULES WILL RESULT IN A WRITTEN WARNING, SECOND VIOLATION WILL RESULT IN REVOCATION OF YOUR LAKE AND RIVER PRIVILEGES FOR A PERIOD OF TIME DETERMINED BY THE BOARD OF DIRECTORS.

THE NEW PROPERTY OWNER'S ASSOCIATION OF NEWPORT, INC. d/b/a  
NEWPORT PROPERTY OWNER'S ASSOCIATION

LAKE & RIVER RULES

Amended and restated December 9, 2024

24. Any Law Enforcement Officer or other Security Officer representing the Association shall have the authority to confiscate expired permits and card keys or permits and keys shown not to be issued to the holder.
25. TRESPASSERS WILL BE PROSECUTED.
26. Law Enforcement Officers have the authority to remove anyone from the area for endangering the safety of themselves or another person or persons.
27. Permit holders shall be financially liable for any damage to the premises caused by themselves, their guests, and/or their vehicles.
28. Overnight camping is permitted at the river park for a period not to exceed three (3) consecutive nights.
29. Overnight camping is not permitted at the lake park.
30. Boat ramps are at both the lake and river are available for resident water craft owners for access to Lake Houston or San Jacinto River respectively. In order to launch a boat at either site, you must:
- (a) Have a valid Amenity Card.
  - (b) Purchase a boat launch permit, including a trailer permit at the Newport Management Office.
  - (c) Trailer permit must be affixed to the driver's side front bumper of your boat trailer.
  - (d) Parking of vehicle and trailer shall not interfere with normal traffic flow.
  - (e) Launch fee to be established annually by the Board of Directors.
31. Fishing is prohibited from anywhere on the boat ramps, including piers adjacent to ramps.
32. Additional information contact:  
Newport Property Owner's Association  
2102 Country Club Drive  
Crosby, TX 77532  
(281) 462-4199

These Amended and Restated Lake & River Rules were adopted by the Board of Directors in an electronic meeting on December 9, 2024.

# REMINDER

## 2025 NPOA ELECTRONIC AMENITY CARD

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Annual Boat Launch Fee—\$30 ... Fitness Center Access—\$30 (one time fee)

### Snap Shot for Newport Resident Community Room Rental

\$175 for 4-hour rental

either 8 to Noon OR 1 to 5

*(includes time to set up & break down)*

Nine 8' rectangular tables

Three 5' rectangular serving tables

50 chairs

Fridge and Sink available

Room Dimensions: Width 34' x Length 43' with 9' ceiling

\$100 cleaning/damage deposit *(If there is no damage to the Community Room or related facilities and the area is clean with all trash bagged and placed in receptacle with tables & chairs returned to storage, the deposit shall be returned to the member. In the event trash and debris is not removed from the Community Room at the end of your event, and tables & chairs are not returned to storage, you may forfeit all or a portion of your cleaning/damage deposit.)*

**NO GLITTER. NO CONFETTI. NO ALCOHOL.**

Please complete a Rental Agreement, attach your \$100 cleaning/damage deposit check (will not be cashed at this time, but will be attached to agreement) + either a non-refundable deposit of \$50 to hold the date or \$175 total payment, and drop off in the NPOA office (make checks payable to NPOA). If only making the \$50 hold the date deposit, the remaining \$125 will need to be paid two weeks prior to your event. Once your agreement + checks are received, your event will be placed on the calendar.

To reserve the Community Room, please call Pam at 281-462-4199, Ext. 10  
or you may send an email to [pam@newportpoa.com](mailto:pam@newportpoa.com).



## VACATION WATCH PROGRAM

A Vacation Watch is a service provided by the Harris County Sheriff's Office for citizens residing in the unincorporated areas of Harris County.

Citizens may request a Vacation Watch by clicking on the following link and completing the on-line form.

[https://apps.harriscountysoc.org/Programs/programs\\_VacationWatch.aspx](https://apps.harriscountysoc.org/Programs/programs_VacationWatch.aspx)

## AMENDED AND UPDATED RULES, REGULATIONS AND ACC GUIDELINES

Rules, Regulations and ACC Guidelines have been updated. The updated document is available on-line at [newportpoa.com/documents/residentdocuments/ACC Guidelines](http://newportpoa.com/documents/residentdocuments/ACC%20Guidelines). Copies are also available in the management office. If you would like to receive a copy of the updated Guidelines by mail please call Pam in the management office at (281) 460-4199 ext. 10.

## PROPERTY TAXES HOMESTEAD YOUR PROPERTY AND SAVE

If you owned your property on or before January 1, 2024 and you occupy your property, you are eligible to file for a homestead exemption. A homestead exemption provides substantial savings on your property taxes. Homestead exemptions must be filed no later than April 30, 2025. If you or your spouse will turn sixty-five (65) years of age any time this year you can file for an Over-65 Exemption. This exemption will freeze your school taxes from this year forward and give you a large savings on your county tax. Over-65 Exemptions may be filed any time during the year, however, it is better to file them as early as possible. Veterans and other persons on disability may also qualify for exemptions. Form 11.13 is available online at [www.hcad.org](http://www.hcad.org) and we also have them available in the management office. If you have questions about the form or need assistance in completing the form, please stop by the management office and our team will assist you.

# HOW TO PAY YOUR HOA ASSESSMENTS

Assessments are \$65 per month and may be paid each month or paid in advance.

Assessments are due on the first day of the month and are considered late and subject to late fees if not received in the management office by the last day of the month.

You may pay your assessments on-line, by mail or in person. There is a “blue” drop box in the parking lot to the right of the management office where you can drop your payment.

Payments may be made by check, money order, credit or debit cards. **Exact** cash is accepted if paid in person at the management office. Cash is not retained in the office for making change.

Credit and debit card payments made on-line are subject to a **\$2.50 convenience fee**.

Credit card payments made in the management office are also subject to the **\$2.50 convenience fee**. Debit cards with a pin are not subject to a convenience fee when paid in person at the management office.

If you make payments through your bank’s “bill pay” system, please make sure you have the correct amount of the monthly payment and **HAVE YOUR ACCOUNT NUMBER ON THE BANK’S CHECK.**

NPOA offers an ACH payment at no charge. The NPOA drafts on the 5<sup>th</sup> of each month from your checking account. To sign up for automatic payments, please complete the form on the adjacent page and return it to the management office in person or you may e-mail it to [heather@newportpoa.com](mailto:heather@newportpoa.com).

To pay on-line, go to [newportpoa.com](http://newportpoa.com). There is a banner across the top and the pink tab is for on-line payment. On-line payments are subject to the **\$2.50 convenience fee**.

To pay in person, the management office is located at 2102 Country Club Drive (across from the swimming pool).

## AUTHORIZATION AGREEMENT FOR PREAUTHORIZED PAYMENTS

NAME(S): \_\_\_\_\_

I (we) hereby authorize The New Property Owner's Association of Newport, Inc., hereinafter called COMPANY, to initiate debit entries from my (our) checking/savings account indicated below and the depository named below, hereinafter called DEPOSITORY, to debit the same to such account.

DEPOSITORY NAME: \_\_\_\_\_

ROUTING/ABA NO.: \_\_\_\_\_

CHECKING/SAVINGS ACCOUNT NO.: \_\_\_\_\_

This authority is to remain in full force and effect until COMPANY and DEPOSITORY has received written notification from me (or either of us) of its termination in such time and in such manner as to afford COMPANY and DEPOSITORY a reasonable opportunity to act on it.

HOMEOWNER NAME(S): \_\_\_\_\_  
(Please Print)

NPOA ACCOUNT NO. : \_\_\_\_\_

PROPERTY ADDRESS: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_

EMAIL ADDRESS: \_\_\_\_\_

DATE: \_\_\_\_\_

\_\_\_\_\_  
SIGNED

\_\_\_\_\_  
SIGNED

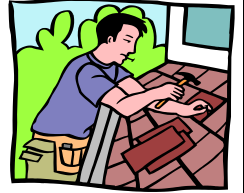
**UPON COMPLETION, PLEASE EMAIL TO [APRIL@NEWPORTPOA.COM](mailto:APRIL@NEWPORTPOA.COM)**

## MAKING ANY CHANGES TO THE EXTERIOR OF YOUR PROPERTY?

Please do not forget to obtain approval first!

ALL improvements to the exterior of your home are subject to Architectural Control Committee (ACC) approval.

Please make sure to submit a Home Improvement Request (HIR) form for ALL exterior improvements (form found at [www.newportpoa.com](http://www.newportpoa.com)—red button at top of page).

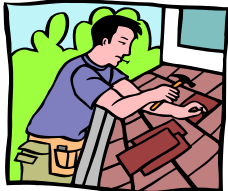


Listed below are items that require ACC approval. This list is NOT all-inclusive:

- ~ Painting (color paint chip must be submitted)
- ~ Roofing
- ~ Fences (new or replacement in whole or part)
- ~ Removing live trees from your property
- ~ ANY addition to an existing building
- ~ Flagpoles
- ~ Installation/Replacement of walkways/driveways
- ~ Replacement of windows, gutters, wood, siding
- ~ Construction/installation of ANY building, including sheds
- ~ Construction of ANY patio
- ~ Addition to an existing patio
- ~ Permanent Generators

Please refer to the ACC Guidelines and Guidelines for Fences and Security Cameras for ALL exterior improvements.

If you have any questions regarding what is required to make exterior improvements to your home, please contact Dina via email [dina@newportpoa.com](mailto:dina@newportpoa.com) or (281) 462-4199, Ext 14.



To obtain a copy of ALL Guidelines, please go to our website [www.newportpoa.com](http://www.newportpoa.com). Copies are also available in the Management Office from Dina. The ACC normally meets the 1st and 3rd Thursday of every month.

**HIR FORMS MUST BE SUBMITTED FOR REVIEW  
BY 5:00 PM ON THE MONDAY BEFORE THE MEETING**

## **TRASH PICK-UP**

Heavy trash days are the second  
collection day of EACH week

Frontier Waste Solutions  
at 936-258-9035

or

Newport MUD at 281-324-9803



**PLEASE STORE TRASH  
CANS OUT OF  
PUBLIC VIEW  
except on trash days**

**Service Days:**

**Monday/Thursday for the SOUTHSIDE of the  
San Jacinto River Authority Canal**

**Tuesday/Friday for the NORTHSIDE of the  
San Jacinto River Authority Canal**



H A P P Y  
*Valentine's Day*



## **NEWSLETTER**

The newsletter is available on-line on the website [newportpoa.com](http://newportpoa.com) News and Updates Newsletters

If you would like to have a paper copy of the newsletter mailed to you, please contact Cindy at [cmoffitt@newportpoa.com](mailto:cmoffitt@newportpoa.com).

## LOOSE PETS

Please remember your pet must:

- be on a leash no longer than six feet [6'] and
- led by a person capable of controlling the dog or cat at all times unless they are in a confined area such as a fenced area or enclosed run.

You can obtain a complete copy of Harris County Animal Regulations from our website at [newportpoa.com](http://newportpoa.com).

**Please protect your pet by obeying the leash law.**



## IF YOU HAVE A DOG OR CAT PROBLEM

Harris County Public Health: (281) 999-3191  
City of Houston Animal Control: (713) 837-0311  
Houston S.P.C.A.: (713) 869-7722

Harris County Animal Services does NOT handle wildlife issues. They handle problems with domestic animals, namely dogs and cats. If you have a complaint about a barking dog or a dangerous dog, or have any questions about lost pets, stray cats, pet adoptions, leash laws, etc., give the county a call. It is a free county service for domestic animal issues.

The county will NOT take care of the raccoon in your yard, the squirrels in your attic, your rat infestation, or anything like that.

For wildlife help, please call 281-509-9653 or go to [houstonanimalcontrol.org](http://houstonanimalcontrol.org).

**SUSIE COMPIAN**

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**713.419.4869**

[smcompian@hotmail.com](mailto:smcompian@hotmail.com)

Hablo Español



Serving All of Texas

Lic #3048435

***The NPOA staff attempts to answer each call as it comes in, however, if we are on another line or helping another resident at the front desk, we kindly ask that you leave your name, number and a brief message.***

### **RE M I N D E R :**

**PLEASE LEAVE YOUR CALLBACK INFORMATION SO THAT WE CAN RETURN YOUR CALL.**

## SECURITY CAMERAS

Security Cameras may be affixed to a dwelling or outbuilding located on a privately owned lot in Newport Subdivision provided the camera does not illuminate the interior of a dwelling or outbuilding on an adjacent lot and does not invade the privacy of an adjacent property owner.

# CREATIVE CORNER

*"Sail Away to The Land of Creative Learning"*

Looking for elite early childhood education? LOOK NO MORE!

Creative Corner has been serving the greater Houston area since 1983. We offer an advanced curriculum that was specifically designed to help children from infancy to preschool to reach their full potential in their academics and beyond.

## THINGS WE OFFER:

- 8 Weeks - Pre-K
- Before and Afterschool program
- Structured Setting
- Fun-Filled Summer program full of academic enrichment
- Texas Rising Star Partnership ★★ ★
- NCI Approved

281.462.7403 | CCNewport@gmail.com  
119 South Diamondhead Blvd. Crosby, TX. 77532  
**CreativeCornerChildcare.net**



**A VERY SPECIAL THANK YOU  
TO THE CROSBY VOLUNTEER FIRE DEPARTMENT,  
THE CVFD LADIES AUXILARY  
AND TO EVERYONE WHO PLACED A GIFT  
BENEATH THE CHRISTMAS TREE  
AT THE WINTER CELEBRATION.**

**YOUR GENEROSITY  
BLESSED SEVERAL FAMILIES  
THIS CHRISTMAS.**

\*\*\*\*\*

## PROTESTING YOUR PROPERTY VALUE

In the next couple of months, you will receive a notice from Harris County Appraisal District setting forth the 2025 value of your property. If you feel the value is too high, you have the right to protest the value. This can be done by completing the form you receive in the mail and sending it to HCAD or following the instructions for filing a protest online. Again, you must own your home on January 1 of the tax year. If you purchased your home in 2025 in an arms' length transaction and the appraised value is higher than the purchase price, you should be able to have the value reduced to the purchase price. You will need, however, to file the protest.

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## OUTDOOR WORK HOURS Daylight to Dusk

Outdoor work performed by builders and builder's contractors:

Work Hours are from Daylight to Dusk.

\*\*\*\*\*

## HOW TO REPORT A STREET LIGHT OUTAGE

Every street light in the community has a five or six digit identification code on the pole (about eye level).

To file a report, write down the number and go to [www.centerpointenergy.com/outage](http://www.centerpointenergy.com/outage)

If you do not have access to the internet, you can call 713-207-2222.



## IMPORTANT NUMBERS

### NPOA WEBSITE

[www.newportpoa.com](http://www.newportpoa.com)

Community Manager - Teresa Platt

(281) 462-4199, Ext. 13

[tplatt@newportpoa.com](mailto:tplatt@newportpoa.com)

Constable (non emergency)	Emergency 911 281-427-4791
Crosby Volunteer Fire Dept. (non emergency/information)	Emergency 911 281-328-2300
Crosby EMS (non-emergency information)	Emergency 911 281-328-6810
Crosby Post Office Crosby/Huffman Chamber Harris County Animal Control	281-462-8429 281-328-6984 281-999-3191
Harris County PCT 3 (submit a service request) Parks & Park Reservations Senior Citizen Bus Program Main Office Commissioner Tom Ramsey - Pct. 3	713-274-3100  713-274-0930 832-927-6820 713-274-3000 281-463-6300
Newport MUD Center Point Customer Service	281-324-9803 713-207-2222
Health Department – (Environmental) Harris County Attorney Harris County Pollution Control	713-439-6016 713-755-5101 713-920-2831
Frontier Waste Solutions Crosby Community Center Senior Adult Program	936-258-9035 281-462-0543 281-893-3726
Sweetwater Pools	281-988-8480
Stonebridge at Newport Golf Club	281-328-3576
Environmental Division of Public Health (To Report Abandoned Houses to Harris County)	713-439-6270

... BE ALERT ...



## REMINDER

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**ENUMERATE ENGAGE** is our new online portal feature included with our software update. This feature provides homeowners access to multi-channel communication tools and key information, including account history, documents, calendars and account balance.

Newport is a large community and we receive a large call volume. Though we do our best to answer each one, we do not always catch them. Many of the calls we receive are for a balance inquiry. For those of us with a busy schedule, this is great news. This new feature will give you quick access for most of your questions and concerns. We are still available in the office for our homeowners who prefer talking with someone and do not want to access this feature.

Watch your email for a Welcome Invite!! If you do not receive an invite:

### **Get the App!**

- Text engage to 59248 and receive a text back with an app download link.
- Or search for ENUMERATE ENGAGE in the Google Play Store.



### **NEWPORT MANAGEMENT OFFICE**

2102 Country Club Drive (*across from the swimming pool*)

Hours 8:30—5:00 Mon. to Fri.

(*closed for lunch each day from Noon to 1 p.m.*)

281.462.4199 [www.newportpoa.com](http://www.newportpoa.com)

### **COMMUNITY MANAGER**

Teresa Platt

[tplatt@newportpoa.com](mailto:tplatt@newportpoa.com)

281.462.4199, Ext. 13

### **STAFF**

Pam, Ext. 10

Carol, Ext. 11

Cindy, Ext. 12

Teresa, Ext. 13

Dina, Ext. 14

Clara, Ext. 16

Maria, Ext. 17

Heather, Ext. 18

April, Ext. 19

Customer Service, Community Room

Collections and Compliance

Admin, Stables, Storage

Community Manager

Architectural Control

Deed Restriction Auditor

Amenity Cards, Se Habla Español

Accounting

Accounting Manager

[pam@newportpoa.com](mailto:pam@newportpoa.com)

[cjones@newportpoa.com](mailto:cjones@newportpoa.com)

[cmoffitt@newportpoa.com](mailto:cmoffitt@newportpoa.com)

[tplatt@newportpoa.com](mailto:tplatt@newportpoa.com)

[dina@newportpoa.com](mailto:dina@newportpoa.com)

[clara@newportpoa.com](mailto:clara@newportpoa.com)

[marenas@newportpoa.com](mailto:marenas@newportpoa.com)

[heather@newportpoa.com](mailto:heather@newportpoa.com)

[april@newportpoa.com](mailto:april@newportpoa.com)